

Hakodate Marathon 2025

FAQ

Q: Can I change my category of the race once I have registered?

A: No. We cannot accept a change in the race category once an entry is submitted.

Q: Can I run in place of another runner?

A: No. You are not allowed to run in place of another runner.

Q: Can I register on the day of the event?

A: No. We cannot accept an entry on the day of the event.

Q: Is the entry fee refundable if I cancel?

A: No. The fee is NOT refundable once an entry is submitted.

Q: When will I receive a number card?

A: You will receive a participants' kit with all necessary materials for the event including a number card by June 16.

Q: What is the participation memento?

A: The participation memento for this year is an "original towel".

Q: How can I receive a participation memento?

A: You can receive it at the designated desk on the day before or the day of the event.

Pick-up time is as follows.

June 28 (Sat.) : 1 pm - 8 pm

June 29 (Sun.) : 10 am - 4 pm

Q: Are there changing rooms?

A: There are limited changing rooms near the Stadium. So, we advise you to come changed and ready to run.

Q: Is there a storage area for my personal belongings? Can I leave my valuables there?

A: There are designated storage areas for your personal belongings at the site. The storage area for the half marathon runners is at the stadium, while that for the full marathon runners is at the building behind the pool. Please follow the direction sign for each storage area. Personal belongings that fit in a designated bag (70cm X 50cm) can be left at the storage area with your bib's number on a sticker. Please note that we will not be responsible for your valuables. You can use paid service for bigger baggage (¥660 per baggage).

Q: How many aid-stations are there on the course?

A: There are 8 stations for Half marathon (food is available at 4 of them) and 16 aid stations for Full marathon (food is available at 7 of them) including water station at the starting and finishing points.

Q: Can I carry my mobile phone with me during the race?

A: Yes. Runners are allowed to carry mobile phones or equivalent devices in case of emergency or disaster.

Q: Can I wear a costume during the race?

A: The outfit must be suitable for running. Clothes that cover your face, that are offensive to others, or that pose a risk to others are prohibited. If the "costume" is considered to be inappropriate for the event at the discretion of the organizers, the runner may be disqualified prior to or during the race.

Q: Can I be accompanied by a guide runner?

A: People with disabilities who have difficulty in running alone are permitted to be accompanied by a guide runner. Guide runners do not have to register for entry, but they have to make it obvious to be a guide runner. For those who need a number card for a guide runner, please contact the Hakodate Marathon Committee Office in advance.

Q: Do all finishers receive a medal?

A: Full marathon entrants who complete the race will receive a finisher's medal.

Q: Can I use a drone to film the event?

A: No. Drone use is strictly prohibited at the event.

Q: Will the "Omotenashi Festival" be held this year?

A: Yes. The details will be announced on the official website or the Facebook.