

# Hakodate Marathon 2024

## FAQ

Q: Can I change my category of the race once I have registered, or may I run in place of another runner?

A: No. We cannot accept race category switch or replacement of runners once an entry is made.

Q: Can I register on the day of the event?

A: No. Please make sure to register for entry in advance.

Q: Is the entry fee refundable if I cancel?

A: No. The fee is NOT refundable once an entry is made.

Q: When will I receive a number card?

A: You will receive a participants' kit with all necessary materials for the event, including a number card, by June 17.

Q: What is the participation memento for this year?

A: The participation memento for this year is a "running cap".

Q: How can I receive a participation memento?

A: You can receive it at the designated desk on the day before or the day of the event. Pick-up time is as follows.

June 29 (Sat.) : 1 pm - 8 pm

June 30 (Sun.) : 10 am - 4 pm

Q: Are there changing rooms?

A: There are limited changing rooms near the Stadium. So, we advise you to come changed and ready to run.

Q: Is there baggage check-in area? Can I leave my valuables there?

A: There is baggage check-in area at the Stadium. Please put your belongings in the designated bag (70 cm x 50 cm) and put a baggage sticker on it, which are included in the participants' kit. Free check-in service will cover only items that fit in the designated bag, and valuable items cannot be included. Any larger-size baggage can be checked-in for a charge of 500 yen each.

Q: How many aid-stations are there on the course?

A: There are 16 aid stations for Full marathon (food supply is available at 7 of them) and 8 stations for Half marathon (food supply is available at 4 of them) including water supply at starting and finishing points.

Q: Can I carry my mobile phone with me during the race?

A: Yes. Runners are allowed to carry mobile phones or equivalent devices in case of disaster or emergency.

Q: Can I wear a costume during the race?

A: The outfit must be suitable for running. Clothes that cover your face, that are offensive to others, or that pose a risk to others are prohibited. If the "costume" is considered to be inappropriate for the event at the discretion of the organizers, the runner may be disqualified prior to or during the race.

Q: Can I accompany an escort runner with me?

A: People with disabilities who have difficulty in running alone can be accompanied by a escort runner. Escort runners do not have to register for entry, but they have to make it obvious to be an escort runner. For those who need a number card for an escort runner, please contact the Hakodate Marathon Committee Office in advance.

Q: Do all finishers receive a medal?

A: Full marathon entrants who complete the race will receive a finisher's medal.

Q: Can I use a drone to film the event?

A: No. Drone use is strictly prohibited at the event.

Q: Will the "Omotenashi Festival" be held this year?

A: Yes. The details will be announced on the official website or the Facebook.