

Hakodate Marathon 2020

FAQ

Q: Can I change my category of the race once I have registered, or may I run in place of another runner?

A: We cannot accept race category switch or replacement of runners once a registration is made. Please read through the guidelines carefully and make sure which category you'd like to participate.

Q: Can I register on the day of the event?

A: No. Please be sure to register in advance.

Q: Is the registration fee refundable if I cancel?

A: No. The fee is NOT refundable once a registration is made.

Q: How can I receive my number card?

A: International participants will receive a participant's kit at the reception desk in front of the Stadium on the day before the event. The participant's kit includes a number card, a timing chip, a designated bag for your belongings, a baggage sticker, an exchange ticket for participation memento, and information fliers. Pick-up time for a participant's kit is from 1 pm to 8 pm on Saturday, July 4.

Q: Is there baggage check-in area? Can I leave my valuable items there?

A: There is baggage check-in area at the Stadium. Please put your belongings in the designated bag (70 cm x 50 cm) and put a baggage sticker on it, which are provided to you at the reception desk on the day before the event. Free check-in service will cover only items that fit in the designated bag, and valuable items cannot be included. Any larger-size baggage can be checked-in for a charge of 500 yen each.

Q: Can I receive a participation memento?

A: Yes. All participants will receive a memento. Please receive it at the designated desk on the day before or the day of the event.

Q: What is the participation memento?

A: The participation memento for this year will be announced in early February.

Q: Are there changing rooms?

A: Yes, there are changing rooms at the Stadium.

Q: Is there a nursery at the venue?

A: No.

Q: How many aid-stations are there on the course?

A: There are 16 aid stations for full marathon (food supply is available at 7 of them) and 8 stations for half marathon (food supply is available at 4 of them) including water supply at starting and finishing points.

Q: Can I carry my mobile phone with me during the race?

A: Yes. Runners are allowed to carry mobile phones or an equivalent device in case of disaster or emergency.

Q: Can I wear a costume during the race?

A: The outfit must be suitable for running. Clothes that cover your face, that are offensive to others, or that pose a risk to others are prohibited. If the "costume" is considered to be inappropriate for the event at the discretion of the organizers, the runner may be disqualified prior to or during the race.

Q: Can I accompany an escort runner with me?

A: People with disabilities who have difficulty in running alone may be accompanied by an escort runner. Escort runners do not have to register for the race, but they have to make it obvious to be an escort runner. For those who need an escort runner's number card, please contact the Hakodate Marathon Committee Office in advance.

Q: Do all finishers receive a medal?

A: Full marathon participants who complete the race will receive a finisher's medal.

Q: Will the "Omotenashi Festival" be held this year?

A: Yes. The details will be announced on the official website or Facebook.